

# PROTECTED ACTION NOTICE

## CASUAL CLOTHING DAYS AND GOC WORK BANS



Dear member,

The CWU has notified and authorised further protected action.

**The Union is directing all members, employed by Telstra who are covered by the EBA (including AWA and ITEA):**

- **Across all States and Territories to attend for duty wearing casual clothing for the duration of their engagement between 12:01am Tuesday 26 March and 11:59pm Friday 29 March 2019 and;**
- **Employed at the Global Operations Centre (GOC) in Clayton, VIC to engage in protected action by banning the performance of work as a result of a request by offshore centre workers to assist or resolve issues from 12:01am Tuesday 26 March until 11:59pm Monday 1 April 2019.**

Members are directed to continue to engage in all active protected actions. For your ease of reference, the below summarises all authorised protected action currently active and/or notified to commence:

### 1. INDEFINITE BAN ON PERFORMANCE OF ESSENTIAL CUSTOMER SERVICE WORK

**COMMENCED:** 12:01am March 7 2019 (NSW,ACT,SA,NT,QLD,TAS,VIC) & 12:01am March 8 2019 (WA)

**CONCLUDES:** Upon further notice from the CWU

This means, if you are listed on a recall roster as "on call", on "emergent call" or on "immediate call" you are directed to not attend to any duties associated with this roster, including; attending to call outs, responding to call outs, attending to any remote duties (including telephone advice or accessing systems from home).

*Note: this action does not apply where there is a threat to life or the safety or health of persons.*

### 2. INDEFINITE BAN ON PERFORMANCE OF EMERGENCY WORK

**COMMENCED:** 12:01am March 7 2019 (NSW,ACT,SA,NT,QLD,TAS,VIC) & 12:01am March 8 2019 (WA)

**CONCLUDES:** Upon further notice from the CWU

This means, if you receive a callout for emergency work, (that is – you were not on an after-hours roster and you were not notified you may be called out), you are directed not to attend to that work – including any remote activities such as telephone advice.

*Note: this action does not apply where there is a threat to life or the safety or health of persons.*

### 3. INDEFINITE BAN ON PERFORMANCE OF ADDITIONAL HOURS AND SCHEDULED & UNSCHEDULED OVERTIME

**COMMENCED:** 12:01am March 13 2019 (ALL STATES AND TERRITORIES)

**CONCLUDES:** Upon further notice from the CWU

*Note: this action does not apply to members in Triple Zero call centres and does not apply where there is a threat to life or the safety of persons*

### 4. UPCOMING INDEFINITE BAN ON ACCEPTING STOCK OR EQUIPMENT AT HOMES

**COMMENCES:** 12:01am March 25 2019 (ALL STATES AND TERRITORIES)

**CONCLUDES:** Upon further notice from the CWU

Members should immediately notify their manager, withdrawing any authority for stores and equipment to be delivered to their homes and left unattended for the duration of this action. This authority can be renewed once action concludes.

*Note: this action does not apply where there is a threat to life or the safety or health of persons.*

### 5. UPCOMING CASUAL CLOTHING DAYS

**COMMENCES:** 12:01am March 26 2019 (ALL STATES AND TERRITORIES)

**CONCLUDES:** 11:59pm March 29 2019

Members should attend for duty in casual, but appropriate clothing. Any personal protective equipment should continue to be worn.

*Note: this action does not apply where there is a threat to life or the safety or health of persons. Members should also continue to wear any*

### 6. UPCOMING BAN ON WORK REFERRED BY OFFSHORE CENTRES TO GOC EMPLOYEES

**COMMENCES:** 12:01am March 26 2019 (ALL MEMBERS EMPLOYED AT THE GLOBAL OPERATIONS CENTRE)

**CONCLUDES:** 11:59pm April 1 2019

This means members will refuse to perform any duties resultant of a referral from offshore to assist and/or resolve issues.

*Note: this action does not apply where there is a threat to life or the safety or health of persons.*

Important facts related to protected action is produced on the reverse of this notice and members are urged to familiarise themselves with this information.

22 March 2019

Nick Townsend, Secretary

Graham Lorrain, President (0419 807 285)

All member enquiries to Graham Lorrain on 0419 807 285 or [graham.lorrain@cwu-sant.asn.au](mailto:graham.lorrain@cwu-sant.asn.au)



# IMPORTANT NOTICE – PLEASE READ

## TO TAKE PART IN PROTECTED INDUSTRIAL ACTION, YOU MUST BE:

1. Currently employed by Telstra and within the scope of the proposed Enterprise Agreement; and
2. A current member of the CEPU/CWU - if you are not a member, you can join prior to action commencing by contacting: (08) 8443 7389

## TO ENSURE THAT THE ACTION YOU ARE PARTICIPATING IN IS LEGAL AND PROTECTED:

Ensure you are following only the action which the Union has **authorised**. If you require further clarification on any of the abovementioned notified actions, please contact your Branch Official **immediately**.

## YOU ARE NOT REQUIRED TO PROVIDE PRIOR NOTICE TO TELSTRA OR ANY MANAGEMENT REPRESENTATIVE OF YOUR INTENTIONS TO ENGAGE IN PROTECTED INDUSTRIAL ACTION:

You are not required to provide any notice of your intentions to engage in the abovementioned protected action. Appropriate notification as required under legislation has been provided to Telstra by the Union

## IGNORE ANY INDUSTRIAL ACTION NOTICES FROM MANAGEMENT:

Members are advised to ignore any notice NOT authorised by the CEPU. The CEPU will inform members directly through circulars, emails or, text messages and local reps/delegates of what action they are required to participate in. **IGNORE** any directions or notices to participate, or not, in industrial action from any other sources **including management**.

**Members are to contact their Union immediately if any management representative threatens your employment in any way for taking part in Protected Industrial Action authorised by your Union.**

